

# SAFEGUARD SECURITY (PVT) LTD

A member of Safeguard Security Group
Branches Nationwide

36 Telford Road, Graniteside, Harare P O Box 66006 Kopje Telephone 751395-9, 771084 (all hours) Fax: 770351 Fmail: info@safeguard.co.zw

Email: info@safeguard.co.zw Website: www.safeguard.co.zw



13 April 2018

Company:

The number of incidents remains higher than last year. A serious incident in Hoggerty hill resulting in serious injury is a reminder for us to remain aware, and lock up early. Gate motor theft is also a feature this past month.

Break in to commercial premises via the roof remains a popular route in. Unless the customer attends there is no way of checking for intruders. We have for some years recommended a very simple connection of premises cameras to our response centre. This allows us to LOOK IN and verify reasons for the alarm. There is no additional monthly costs for this, and is very effective in preventing serious loss. Give your local centre a call for more information.

A spate of incident s reported in Mutare over the last month, and we are working closely with the ZRP who have there placed a vehicle on standby and we are in close communication with them and receiving good support.

Our deterrent patrols in each area have been received positively, and have been effective. We have expanded them over the last month .If you are not sure of the routines for your area give the response centre a call.

Give security some thought this month, and call your local office if you need any assistance.

#### **BREAK IN REPORT – MARCH 2018**

On 2/3/18 at 02:54 hrs an alarm signal was received from Greendale. Intruders gained entry into the property by jumping over the durawall. They smashed two back windows of vehicles parked in the yard. They then proceeded to force open the kitchen door but <u>fled empty handed when the alarm sounded</u>.

On 6/3/18 at 01:42 hrs an alarm signal was received from Avondale. Intruders entered the premises via the main gate which the client had forgotten to lock, tried to gain entry into the house by forcing open the kitchen door but **fled empty handed when the alarm sounded.** 

On 7/3/18 at 02:03 hrs a panic signal was received from Southerton. Intruders gained entry by removing the panels from the durawall, cut the fence and were **spotted by the guard who pressed the panic button. The alarm triggered and they ran away.** 

On 8/3/18 at 09:26 hrs our client from Ballantyne Park phoned in to report a break in the previous night. Intruders broke into the cottage and stole a 2 plate stove and food stuff. This area is not covered by an alarm system.

On 9/3/18 at 00:28 hrs an alarm signal was received from Chisipite. Intruders gained entry by cutting the electric fence and jumping over the durawall. They tried to force open the kitchen door but <u>fled empty</u> handed when the alarm sounded.

On 13/3/18 at 02:08 hrs a panic signal was received from Belvedere. Intruders broke the cottage window and stole a cell phone. This area is not covered by an alarm system.

On 15/3/18 at 01:26 hrs an alarm signal was received from Norton. Intruders gained entry by removing one durawall panel and broke a small window to get inside the shop but <u>fled empty handed when the alarm</u> sounded.

On 16/3/18 a phone call was received from our client in Greystone Park. Intruders jumped over the durawall and stole the gate motor. This area is not covered by an alarm system.

On 17/3/18 at 07:46 hrs an alarm signal was received from Cotswold Hill. Intruders cut the razor wire and jumped over the durawall to gain entry into the premises. They stole the gate motor. This area is not covered by an alarm system.

On 19/3/18 our client called in from Greendale. Intruders jumped over the durawall and proceeded to the domestic quarters where they stole a few items. This area is not covered by an alarm system.

On 21/3/18 at 05:26 hrs a panic signal was received from Meyrick Park. Intruders gained entry by jumping over the main gate where there is no electric fence, cut the gate motor cover and stole the gate motor and went away. This area is not covered by an alarm system.

On 25/3/18 at 01:15 hrs an alarm signal was received from Chisipite. Intruders gained entry by removing one durawall panel, went to the garage where they stole some tools. They then proceeded to the main house where they broke a window but <u>fled when the alarm sounded</u>.

On 26/3/18 at 22:25 hrs a panic signal was received from Greendale. Intruders gained entry through a hole in the fence and proceeded to the cottage where they stole 3 cell phones. This area is not covered by an alarm system.

On 21/3/18 at 1920 hrs a cell phone panic signal was received from Hoggerty Hill. An intruder had been spotted looking into an open window to the study area. He then went on to stab the domestic worker, and was found later hiding in the bushes near the main house. Case reported to Borrowdale Police Station and the culprit detained. The domestic worker was treated and discharged and is reported to be in a stable condition.

### MIDLANDS PROVINCE

On the early hours of 8/3/2018, an unknown number of intruders broke into a butchery in the CBD of Gweru and stole an undisclosed quantity of goods/groceries using a vehicle that was left parked on property as a getaway car. These intruders attacked a security guard on site, tied him up and left him half dead after beating him up badly. The security company has no response team for emergencies.

On 27 March 2018, in the CBD of Gweru intruders broke into the one of the local wholesale shops and tried to access the Manager's office looking for cash. They tried to gain entry through the roof, but were disturbed by an <u>alarm system that sounded and fled empty handed.</u>

## **BULAWAYO**

On 4/3/18 at 0259hrs an alarm activation was received from a city clothing shop. An unknown person, suspected to be homeless had broken a display window and the alarm activated. It is believed the person fled the scene as there was no one present when the Response team arrived within 5 minutes. The premises were secured by the Response team who contacted the Zimbabwe Republic Police and the client.

On the night of 5/3/18 at 0148 hours, a Shop in the city centre alarm activated and the Response team attended. There were no signs of a break in and the key holder was notified. The team was withdrawn and the next day a break in was discovered. The intruders had come through the roof which was not visible from the street and after the alarm activated cut the radio link. They went to a cash office and stole cash and a DVR before leaving the premises undetected. We remind all clients not to keep cash on their premises and to attend and open premises on ALL alarm activations. Never assume it is a false alarm.

On 18/3/18 at 0930hrs there was an alarm activation at a Shop in the City Centre. The Response team arrived and found a damaged door at the rear of the premises and secured the Shop whilst the control room attempted to contact the key holder who could not be reached. It was later found that the Key holder no longer worked for the Shop and that nothing had been stolen. It is recommended that any changes of key holders / contact numbers be reported to SAFEGUARD urgently so that information is kept up to date.

In the morning of 19/3/18 we received a report of a break in at a large warehouse in Belmont. The premises has external beams and a basic PIR alarm system in key areas of the building. Pallets piled outside the building blocked external beams allowing the intruders to access the roof of the building and enter to a first floor office and disable the alarm. As a result the alarm failed to activate and the intruders went on to a small safe and stole a small amount of Rand and the DVR. We recommend not to place items in the way of PIR / Beams and to check your premises daily before arming the alarm. If a beam / PIR is blocked, the alarm will still arm but the area will not be protected.

## **MUTARE**

There is an increase of armed robberies around town, residential and industrial areas.

Safeguard is working hand in hand with the Zimbabwe Republic Police in reducing crime. The police have set up a response team which will attend to all panic signals received. On receiving any panic signal Safeguard will dispatch the response team and advise the Zimbabwe Republic Police who as well will dispatch their response team.

On 04/03/18 in a retail shop one of our guards reported to the (CCTV Operator) tipped him to monitor a suspect one of the employees in the shop. Suspect was stopped on exit and searches conducted, he had stolen goods. He was taken to Mutare Central Police.

On 08/03/18 one of our women guards managed to recover goods from staff members following a tip off, they were handed over to their superiors and later to police.

**SAFEGUARD BREAK-IN REPORT MARCH 2018**